

FAQ`s

Question: Can you remove pet spots from our carpet?

Answer: If we are able to treat the area within a couple of days of the incurrence we are usually able to remove entire pet urine and feces from carpet!

Question: How long will it take my carpet to dry once you have steam cleaned carpet?

Answer: Depending on conditions, if a warm day and you have a ceiling fan carpet will be dry within a few hours of cleaning. However it does not hurt to walk on carpet after cleaning.

Question: Do you move furniture?

Answer: Yes we do however there is an additional fee depending on the extent of furniture requested to be moved.

Question: How long does it take to clean my entire home?

Answer: That depends on the size of your home and what furniture will need to be moved. For an empty home approximately 2500 sq. ft. 2. hours

Question: Should we get our carpets cleaned periodically?

Answer: Yes you should however the carpet cleaner must understand not to leave shampoo in carpet, if the technician is not trained properly carpet will track up faster and you will be calling him more often than is required!

If you use our services we ensure this will never happen, and by cleaning carpet annually, quarterly, or bi annually this shows concern and care for your carpets and will increase the longevity of carpet.

Question: Can you remove ink and red spots like kool –aid from carpets?

Answer: Yes we can however this process, takes more time which means increase in cost!

Question: Can you remove stains from carpet?

Answer: No, stains are permanent and require patching or replacement which at this time we do not provide these services. Example of stain would be pouring bleach on carpet.

Question: Do you work on weekends?

Answer: Yes we do by appointments or in emergency situations.

Question: Do you clean mattresses and pillows?

Answer: Yes we do

Question: What is the method you use to clean?

Answer: We use Truck mount equipment to steam clean your carpet which means we pull up to your home and run a couple of hoses into your door also for heavily soiled areas we have RX-20..

Question: Do you clean commercial businesses?

Answer: Yes we do

Question: Do you clean outside of Topeka and Lawrence Ks

Answer: Yes we do give us a call!

Question: Do you guarantee your work?

Answer: Yes we do not to exceed 16 days!

Question: Are you insured

Answer: We carry General Liability and Workers Compensation Insurance.

Products: We have chosen the best products to clean your facilities, Chem-spec products we have used since inception of business also we use DuPont Teflon advance soil protect ant along with Maxim Advanced soil protect ant which is new on market. We use sporicidin too remove mold & mildew to be used on many applications floors walls ceilings painted surfaces metal, tile concrete, brick, carpet fabric, upholstery . We also use prochem, long line of products too ensure a healthy and clean environment for your family, children and friends! Deodorizer for carpets and upholstery!

Commercial building: We use Hydro Oxi pro for those who prefer green cleaning. We have many products which specifically address your cleaning concerns. We just wanted to name a few!